



MERCEDES-BENZ CLUB (VICTORIA) CODE OF CONDUCT

The Code of Conduct ("the Code") can be described as a set of statements that set out what the Mercedes-Benz Club (Victoria) ("MBCV") considers to be an acceptable standard of behaviour and conduct.

The Code explains how:

- The MBCV expects all its members, and their guests to behave in an appropriate and socially acceptable manner. The Code provides a guide and basis of expectations while attending MBCV meetings, functions, events and participating in electronic and social media conversations and fora.
- The Code encourages commitment to ethical and professional behaviour and outlines the principles and values on which the MBCV is based.
- The Code is an integral part of the MBCV. It sets a standard of behaviour that helps build the MBCV's culture and provides guidance when dealing with conduct and behavioural issues if they arise.
- This Code sets expectations for everyone involved.
- All members of the MBCV shall be bound by the Code.
- The Code is complementary to the Rules of the MBCV.

The MBCV is a non-profit Association with the following objectives:

- To foster fellowship and good spirit between Mercedes-Benz owners, drivers and those interested in the Mercedes-Benz marque.
- To promote and coordinate social, field and touring events for the benefit of members.
- To correspond with and promote fellowship with interstate and overseas Mercedes-Benz Clubs.
- To promote friendship and courtesy on the road and in competition between the members of the Association and those of other clubs.
- To advise and instruct whereby members may obtain knowledge enabling them to become better drivers and to maintain their vehicles in a high standard of efficiency.
- To publish articles and file information in keeping with the purposes of the Association.

All Members have a right to:

- Be treated fairly, equally and with respect by the MBCV, its committee, other members, volunteers, and guests.
- Participate in an environment free from all forms of harassment, discrimination, bullying and intimidation.
- Privacy and confidentiality with regards to records, documentation and any other communication containing a member's personal information, unless consent is otherwise provided.
- Be informed and actively involved in all MBCV events and offerings.
- Voice their opinions or concerns and suggestions to the Committee and these will be treated confidentially and investigated appropriately.

All Members must:

- Treat other members and visitors fairly, equally, and with respect and courtesy.
- Behave responsibly and ensure they conduct themselves in a manner which will not injure the reputation of the MBCV, its events, organisers, participants, or sponsors; nor physically or verbally harass others involved in any MBCV activity.
- Not damage, remove without permission, deface, or prevent other members from reasonably accessing any MBCV property.
- Report any serious inappropriate behaviour of a member or guest to the Committee of the MBCV for action and follow up.
- Notify the Committee of any changes to their address or the details of their emergency contact, if provided.
- Pay any fees in relation to an event, or offering (e.g. tickets or memberships) which that member has committed to, regardless of whether the member attends the event or not.
- Abide by and uphold the Code.



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Breaches of this Code of Conduct:

- Any member or guest not behaving in accordance with the terms of the Code at an event of the MBCV may be asked to leave the event, meeting or function and will not be entitled to a refund of any monies paid.
- The inappropriate behaviour will be investigated, discussed and an appropriate course of action will be taken by the Committee. This may include a reprimand, suspension or revocation of membership following the disciplinary processes defined in the Rules of the MBCV.

ENDS